

# Powderlux USA – Limited Warranty

## General Disclaimer

Final invoicing may include additional labor and materials not disclosed or known at the time of the estimate, or which may arise during the restoration process.

**Powderlux USA** is not responsible for irregularities in the powder coat finish caused by:

- Unforeseen impurities
- The current state or quality of the metal
- Issues resulting from age, corrosion, or original construction/fabrication of the item

Powder coating acts **only as a protective finish** and **does not warrant** the structural integrity or future performance of your metal part and/or mechanism.

**Estimates are valid for 60 days.**

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## Payment Policy

- Prepayment is required for all special-order powders.
  - A **50% deposit** is required on all orders over \$500.
  - Final payment is due upon completion.
  - Accepted payment methods: **Check, Visa, MasterCard, American Express.**
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## Additional Disclaimer – New Metal Fabrication

**Powderlux USA is not responsible for the following conditions that may result in rust or coating failure:**

- **Handrails and fencing** that are not fully welded and allow moisture intrusion. These areas are prone to corrosion or electrolysis failure after installation.

- **Weldments and frames** with overlapping metals that are not seal-welded. Moisture trapped in these areas can cause rust or electrolysis failure.
  - **Sharp edges** that are not properly rounded. Sharp edges cannot retain sufficient powder coat thickness, resulting in possible corrosion or electrolysis failure.
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## Warranty Coverage

**Powderlux USA** warrants all coated parts for **12 months** from the date of invoice against:

- Cracking
- Peeling
- Excessive fading

**Note:** Warranty applies **only to normal climatic exposure**.

### Not Covered by Warranty:

- Damage from mechanical abuse (e.g., scratches, rough handling, installation, or vandalism)
  - Design or fabrication defects such as:
    - Pinholes
    - Overlapping steel
    - Non-sealed welds that retain moisture
    - Any condition leading to rust, corrosion, or electrolysis failure
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## Warranty Remedy

This warranty is limited to **repair or replacement of the coating**, at the discretion of **Powderlux USA**.

It **does not cover**:

- Installation or removal labor

- Equipment usage
  - Transportation or shipping costs
  - Consequential damages
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## Conditions That Void Warranty

The following acts or omissions will void this warranty:

- Physical damage from transport or installation
  - Contact with saltwater
  - Exposure to chlorine, fertilizer, pesticides, or industrial chemical agents
  - Contact with sprinkler systems, tree sap, or overgrown vegetation (i.e., poor maintenance)
  - Alteration or modification of the coating by the owner or their agent
  - Damage from natural disasters or other acts of God
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## Warranty Claims

Upon receiving notice and determining a valid claim, **Powderlux USA** will **recoat the affected parts** at no charge.

However, **Powderlux USA is not responsible** for:

- The cost of removal or re-installation
- Transport or shipping of the parts

We reserve the right to inspect the parts and employ agents of our choosing to assess the cause of the coating failure.

## Complete Agreement

This warranty constitutes the **entire warranty agreement** provided by **Powderlux USA**. No other warranty—written, oral, or implied—shall be valid or enforceable.